



## **Entrance to Facilities Screening Screening Procedure Due to COVID-19 Restrictions**

### **Purpose:**

To provide guidance on entrance to UHealth medical outpatient and inpatient facilities for patients, visitors and/or vendors.

### **Scope:**

This SOP will apply to all University of Miami Health System outpatient and inpatient facilities. Staff that should be aware of this SOP includes:

- Patient access
- Patient experience
- Designated screening personnel
- Clinical providers

### **Definitions:**

Screeners- designated personnel assigned to the entrances of the outpatient and inpatient facilities who have been assigned to screen patients/visitors/vendors to gain access to the facility.

### **Procedure:**

#### ***Screening:***

1. Screeners will verify that patient has appointment or that visitor has reason to be in hospitals.
2. Visitors will not be permitted entrance into facility if the sole purpose is for retail services.
3. Screening questions will be asked to all patients and visitors prior to entering the facility
  - a. “Have you had a new fever, conjunctivitis, cough, sore throat, difficulty breathing, nausea/vomiting, diarrhea, headache, body aches, or lack of smell or taste in the last 3 days?”
  - b. “Have you had a positive COVID-19 test or are pending a result for a COVID-19 test?”
    - i. If you have tested positive for COVID-19, has it been 20 days from the date of your confirmed positive result?
  - c. “Have you been in close contact with anyone who has COVID-19 or is under investigation for COVID-19?”

4. Patient needs to be asked ALL questions – Some patients may arrive showing green check mark indicating pre-check has occurred and all screening questions have been answered remotely and are cleared for entry.
  - a. If a Patient/or Approved Visitor answers “No” to all questions: Provide sticker with DATE and word “NONE” written on it. Direct patient/approved visitor to appropriate location.
  - b. If a Visitor answers “Yes” to any of the questions: They may NOT enter the building. Respond by saying “for your safety and the safety of others, we cannot allow you in the building”.
5. Screening questions will continue to be updated in accordance with recommendations from CDC and UHealth Infection Control.
6. All patients and visitors who enter a University of Miami Health System building with the exception of UHealth Tower will be given a sticker to notify personnel they have completed the screening process and are permitted to enter the building

***Masks:***

1. Cloth masks are not permitted at any UHealth facility.
2. If a patient/visitor presents with a cloth mask it must be changed to a surgical mask.
3. Cloth masks must be removed, a surgical mask cannot be placed over the cloth mask.
4. Any mask that has an external vent are not permitted and that includes commercial grade N95.
5. Patient/Staff are required to sanitize hands prior to obtaining a new mask from the box.

***Hand Hygiene / Gloves:***

1. All staff, patients and visitors are required to sanitize their hands before entering any facility.
2. Gloves may not be worn in the facility by patients or visitors.
3. Gloves will only be permitted if staff/visitor are transporting a specimen or is required to perform their job.

## Screening Questions/Preguntas de detección

- 1) “Have you had a new fever, conjunctivitis, cough, sore throat, difficulty breathing, nausea/vomiting, diarrhea, headache, body aches, or lack of smell or taste in the last 3 days?”

¿Ha tenido una nueva fiebre o escalofríos, conjuntivitis, tos, dolor de garganta, dificultad para respirar, náuseas/vómitos, diarrea, dolor de cabeza, dolores corporales o falta de olor o sabor, en los últimos 3 días?

Eske pandan 3 dènye jou sa yo, ou santi lafyè, konjonktivit, tous, gòj fè mal, ou difisil pou respire, ou gen kè plen/vomisman, dyaré, mal tèt, kò fè mal, ou paka pwan gou, ni pwan sant anyen?

- 2) “Have you had a positive COVID-19 test or are pending a result for a COVID-19 test?”

¿Ha tenido una prueba COVID-19 positiva o está pendiente de un resultado para una prueba COVID-19?

Eske w gen yon tèst CORONA ki te pozitif osman eske wap tan n rezilta yon tèst CORONA?

**2.A) If you have tested positive** for COVID-19, has it been 20 days from the date of your confirmed positive result?

*Si has tenido un resultado positivo para el COVID-19, ¿han pasado 20 días desde la fecha de la confirmación de su resultado positivo?*

Si ou te tèste positif pou CORONA, eske gen 20 jou ki pase depi dat yo konfyme rezilta positif ou?

- 3) “Have you been in close contact with anyone who has COVID-19 or is under investigation for COVID-19?”

¿Ha estado en contacto cercano con alguien que tiene COVID-19 o está bajo investigación por COVID-19?

Eske w jan m bò kote yon moun ki gen CORONA oubyen yon yo sispèk ki geyen CORONA?

## Standard Process to Follow:

- **Hand Sanitize**  
Please use our hand sanitizer before entering our facility.  
**Por favor use desinfectante para manos antes de entrar al edificio.**
- **Provide Mask to patient – NO CLOTH MASK ALLOWED**
- Ensure **Social Distancing** is in Place – Minimum 6 Feet apart
- Patient needs to be asked **ALL** questions – Some patients may arrive showing green check mark indicating pre-check has occurred and all screening questions have been answered remotely and are cleared for entry.

### If a Patient/or Approved Visitor answers “No” to all questions

Provide sticker with **DATE** and word “NONE” written on it  
Direct patient/approved visitor to appropriate location

### If a Visitor answers “Yes” to any of the questions

They may NOT enter the building

Respond by saying “for your safety and the safety of others, we cannot allow you in the building”

### For Patients who answer “Yes” see table below:

<b>Yes Responses</b>	<b>Patient</b>
Showing new symptoms in the last 3 days	Escalate to APP for further evaluation
Pending a result for Covid-19 test	Reach out to clinical team to review result in u-chart
<b>Positive Covid-19 test:</b>	
a) It has been 20 days from the date of confirmed positive result	Entry allowed
b) Less than 20 days since confirmed positive result	Escalate to APP for further evaluation
Close Contact with someone who has Covid-19 or is under investigation	Escalate to APP for further evaluation

## Pre-Check Screening Questions

New process slowly being rolled out throughout U-health where patients are screened and checked in for their visits remotely. The green check mark means the screening questions have already been answered and patient is clear to enter building without screener having to ask questions again. Verify the date of visit on text to ensure it is for the correct visit. Verify the location to make sure patient is in the correct building.

